



Repair Service

Exatec ATM has a **highly qualified technical team, specialized in the ATM technology** for many years.

Exatec ATM repairs **all modules and sub-modules** such as :

- Badge Readers
- CRT monitors
- LCD monitors
- Receipt printers
- Journal printers
- Cassettes
- Dispensers
- Power supplies
- PCs
- Electronic boards
- Deposit modules...

On request, our **repair procedure can include refurbishing**.

A **quality control** at reception of the parts let us confirm that the received parts do correspond to the announced list and that there weren't any damages during the transport.

The repair price is usually a **fixed rate**, whatever the breakdown, guaranteeing the return of the part, either **repaired or swapped**.

We give a **3 months warranty period**, excluding vandalism and consumables, for the all parts repaired by *Exatec ATM*.

The **standard lead time is 10 days**. Nevertheless, it is possible to obtain **shorter lead times on request**, as well as **anticipated swaps** in case of emergency.

We repair from **one single unit**, to complete pallets of parts and even a **complete truck**. For important sets of parts to repair, it is recommended to inform us in advance in order to allow *Exatec ATM* to anticipate the availability of all components we need for the repair.