



## Skills & Quality

The *Exatec ATM*'s technical team has all skills to **dismantle, test, repair, renew** and **certify** the different components running in any ATM.

Our know-how is based on our long **experience**, but also on our numerous **documentations**, on **trainings** and assisted by all our **equipment** we have for each step of our technical tasks :

- Complete set of tools for each technician
- Cleaning tools
- Welding station
- Ultrasonic cleaner
- Drying ovens
- Painting booth
- Complete bench tests...

Furthermore, to track our products, from the origin till the shipping, including the storage and the technical operations, every technician has a **bar code** reader to let our database been informed at any time, where is the product, who handled it, when and how, to **guarantee** the best quality to our customers through an exemplary **traceability**.

A special care is given to all the **packaging operations**, by using antistatic protections for all the electronic devices, and using boxes, protections and wrapping to **ensure the quality** of our products will be the same at the delivery, reducing drastically the risk of damage during the transport.

Each *Exatec ATM* product has its own **serial number**, clearly mentioned on the **Exatec ATM label**, stuck on each module or sub-module, also stuck on the package. The label includes the description, in English, with the usual designation, the manufacturer part number and the *Exatec ATM* part number.

Thanks to this label, we can assume the given **guarantee**, by using the serial number which will indicate the dispatch date and the history of the part.